



NeuroTek *Elite Series* Classic Tac

QuickStart Guide



Important: Please read all instructions completely before operating this device

Liability Disclaimer

This product is a tool designed to assist the clinician in the administration of (EMDR). The purchaser/clinician agrees to accept full responsibility for any harmful results and/or undesirable consequences obtained from the use of this machine.

The manufacturer of this machine shall not be held liable for adverse effects caused to clients resulting from the administration of EMDR or any other form of therapy using this machine.

Any unexpected reactions, results, or behavior noted as a result of the administration of EMDR, either using this product or by other methods, should be immediately reported to the EMDR Institute.

Limited Warranty

The manufacturer warrants this equipment to the original purchaser against defective material or workmanship during the warranty period from the date of purchase. The manufacturer's responsibility under this warranty is limited to the repair or replacement of defective parts.

The warranty period:

90 days on components that connect with wires. This includes cables, wired pulsers, headphones and AC Adapters. Batteries are excluded from this warranty. One year on all other parts and components. The manufacturer reserves the right to determine whether the part or parts failed because of defective material, workmanship or other causes. Failure caused by accident, normal wear, alteration, misuse, tampering, negligence or improper packaging of returned units is not covered by this warranty. Please be advised that if a product is returned for warranty service and no defects are found or the problem is due to a weak/dead battery or operator error a shop charge and return shipping costs may be charged. All warranty repairs must be done by NeuroTek, or a representative designated by NeuroTek. Any repair to the equipment other than by these authorized facilities voids this warranty. The rights under this warranty are limited to the original purchaser and may not be transferred to subsequent owners. To receive warranty service, you must first contact NeuroTek for a return authorization number. This number will be used for tracking your return. Send the complete unit, postage paid to NeuroTek. Include a description of the problem you are having and a daytime phone number.

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Odessa, FL 33556
www.neurotekcorp.com

Phone: 727-372-0104
emdrtools@neurotekcorp.com

Product Features

Auditory

- Tone mode

- Dual Modality - Use auditory or tactile stimulation independently or together

Adjustments for volume, speed (rate) and tactile intensity

- Range 1 – 10

- One dial for easy adjustments during session

Connectivity

- Headphone and pulser cable (6 feet)

- Prevents clinician fatigue

- Lowers distractions for client

- Use with visually impaired clients or clients with a history of seizures

Comes complete with

- Light Headphones, small tactile pulsers, AC adapter and battery

- Optional Wired Large or LED Pulsers available

- Backed by our Limited one-year Warranty!**

Package Contents

Tac



Adapter



Headset



Pulsers



3 AAA Batteries



Available Accessories

LED Pulsers



Stereo Headset



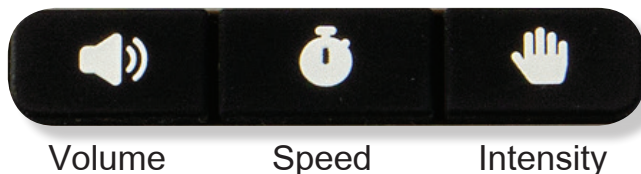
Classic Tac Quickstart Guide

Thank you for purchasing the NeuroTek *Elite Series* Classic Tac. The Classic Tac has an adjustment range of 1–10.

- 1 Insert the 3 AAA batteries (included) or plug in the adapter**



Controls for Classic Tac



Press the button for the setting that you want to change

② Turn ON/OFF



ON: Press and hold black dial until the lights turn on.

OFF: Press and hold the black dial until the lights turn off.

③ Tactile and Audio Connect (Wired)



Adapter port

Wired headset port

Wired Pulser port

4 Quick Start

- o To begin a session, press the black dial until the lights turn on.
- o Plug in your pulsers and or headset into the side of the Tac.
- o To set the intensity of the pulsers, press the hand button and then turn the dial-up or down to the desired setting.
- o To set the speed, press the clock button and then turn the dial-up or down to the desired setting.
- o To set the volume of your headset, select the sound button and turn the dial-up or down to the desired setting.

Once the settings are selected, press the black dial to start your session. To pause your session, press the black dial again. If you need to change your settings during your session, press the desired button for speed, volume, or intensity, and then turn the dial up or down.

5 Low Battery Indicator

The low battery indication is that all three of the button LEDs will blink every 20 seconds for 2 seconds. The Tac will continue to operate until the batteries are dead (approx. 40 mins.). If you turn off the Tac in low battery mode, the device will not let you start a session with a low battery. The system will turn on, blink the 3 LEDs for 2 seconds then shut off. Either replace the batteries or use the device plugged into power. This feature is to help prevent the loss of power during a session.

Note that if the batteries are in the low battery state and you plug in the adapter, the low battery indication is masked.

Troubleshooting Guide

Try replacing the batteries if the pulsers get stuck on one side and aren't working correctly. This is usually a low power issue. You can also try using the device plugged in.

If you have the LED pulsers with the detachable cord and one pulser isn't working, try changing the LED pods around to see if the problem is the cord or the pulser.

If you turn on the device and press play, and the session doesn't begin, please check to ensure the pulsers and or headset is plugged into the correct port. Then check to confirm that one of the buttons for speed, intensity, or volume is selected, and then press play again.

For further assistance, please email us at:
emdrtools@neurotekcorp.com, or call 727-372-0104.
Our regular office hours are 7:30 a.m. - 4:30 p.m. EST
Monday through Friday.

Troubleshooting Guide

Maintenance

We recommend using a microfiber cloth to dust the machine to clean the device. You may also use an antibacterial wipe on the device and pulsers.

To extend the life of your pulsers, it is essential to know that the life of the wires is directly related to how much flexing, pulling, and bending your pulser wires receive. Although we work very hard to make the pulsers and wires as durable as possible, we cannot predict how long they will last. Any wire that is handled regularly will eventually wear out. Pulsers are considered consumable items, and having spares on hand is highly recommended.



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