



## NeuroTek *Elite Series* Deluxe EyeScan

### Quickstart Guide



**Important:** Please read all instructions completely before operating this device



## Liability Disclaimer

This product is a tool designed to assist the clinician in the administration of (EMDR). The purchaser/clinician agrees to accept full responsibility for any harmful results and/or undesirable consequences obtained from the use of this machine.

The manufacturer of this machine shall not be held liable for adverse affects caused to clients resulting from the administration of EMDR or any other form of therapy using this machine.

Any unexpected reactions, results, or behavior noted as a result of the administration of EMDR, either using this product or by other methods, should be immediately reported to the EMDR Institute.



**WARNING: This instrument should not be used with any person who has a history of seizures.**

## Limited Warranty

The manufacturer warrants this equipment to the original purchaser against defective material or workmanship during the warranty period from the date of purchase. The manufacturer's responsibility under this warranty is limited to the repair or replacement of defective parts.

### The warranty period:

90 days on components that connect with wires. This includes cables, wired pulsers, headphones and AC Adapters. Batteries are excluded from this warranty. One year on all other parts and components. . The manufacturer reserves the right to determine whether the part or parts failed because of defective material, workmanship or other causes. Failure caused by accident, normal wear, alteration, misuse, tampering, negligence or improper packaging of returned units is not covered by this warranty. Please be advised that if a product is returned for warranty service and no defects are found or the problem is due to a weak/dead battery or operator error a shop charge and return shipping costs may be charged. All warranty repairs must be done by NeuroTek or a representative designated by NeuroTek. Any repair to the equipment other than by these authorized facilities voids this warranty. The rights under this warranty are limited to the original purchaser and may not be transferred to subsequent owners. To receive warranty service, you must first contact NeuroTek for a return authorization number. This number will be used for tracking your return. Send the complete unit, postage paid, to NeuroTek. Include a description of the problem you are having and a daytime phone number.

11435 Challenger Ave  
Odessa, FL 33556  
www.neurotekcorp.com

Phone: 727-372-0104  
emdrtools@neurotekcorp.com

# Product Features

22 LED lights in 4 color options and two modes:

**Colors** -Blue, Green, Teal, & Purple

**Scan Mode** – the lights go completely back and forth along the entire lightbar

**Ends Mode** – the lights alternate illumination at each end of the lightbar only

Easily able to adjust LED brightness, audio volume, pulser intensity, and overall speed settings from controller (options from 1-10)

Standard Tac doubles as wireless remote control for the EyeScan

One available tone for audio stimulation with headset

Standard Pulsers and Wired Headset included

Backed by our Limited one-year Warranty!

## Package Contents

Deluxe EyeScan



Adapter



Tripod



Tac



Headsets



Pulsers



## Available Accessories

Accessory Bag



LED Pulsers



# Deluxe EyeScan Getting Started

Thank you for purchasing the NeuroTek *Elite Series* Deluxe EyeScan. Your Eyescan can be controlled with any NeuroTek Tac. The Standard Tac has an adjustment range of 1-10. Advanced and Deluxe Tacs have an adjustment range of 1-20. If using with wired devices, plug the Pulsers and/or Headset into the Tac.

## ① Charging the Deluxe Wireless EyeScan



Plug adapter into the EyeScan and then plug into power supply

## ② Turning on the EyeScan and Battery Level



Press and hold the power button until the green LED on the right lights and stays solid, if the battery level is low, the green light will blink 5 times, pause for 30 seconds, and repeat.

## Troubleshooting Guide

If your EyeScan does not respond to inputs and you cannot end a session or make adjustments, there is a reset feature that will allow you to reboot the device. Your settings and profiles are not effected.

The reset button is just above the headset icon and can be activated using a paper clip. You will feel the button click. Release the button and the EyeScan will restart.



If your Tac cannot find your EyeScan and there are two lights on your lightbar, your device has been switched to wired mode. To change it back to wireless mode and one light, press and hold the power button until the device turns off and on again and then you should see one green light and you can release the button.

## Maintenance

To clean the device, we recommend using a microfiber cloth to dust the device. Do not use harsh chemicals on the LCD screen on the remote as it can damage the screen over time. We do recommend using the premoistened screen wipes occasionally, if you need to clean the screen, and the cloth isn't enough.

In order to extend the life of your pulsers it is important to know that the life of the wires is directly related to how much flexing, pulling and bending your pulser wires receive. Although we work very hard to make the pulsers and wires as durable as possible, there is no way to predict how long they will last. Any wire that is handled on a regular basis will eventually wear out. Pulsers are considered consumable items and having spares on hand is highly recommended.

For further assistance please email us at: [emdrtools@neurotekcorp.com](mailto:emdrtools@neurotekcorp.com), or call 727-372-0104. Our normal office hours are 7:30 a.m. - 4:30 p.m. EST Monday through Friday.





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